



Understanding Quality Audits



Company

A North American multinational firm specializing in networking hardware products.



Objective

The client wanted a learning solution to be created from their existing ILT material on their Quality Audit process. The challenge was that the project had to be completed and delivered within a short time span of a month.



Employees

9,500 employees globally (2018)



Solution

Origin recommended an interactive eLearning course that learners could take at their own pace and convenience.



Revenue

US\$848 million (2017)



Impact

All employees were able to take up the program on the Quality Audit process before the external audit process started.

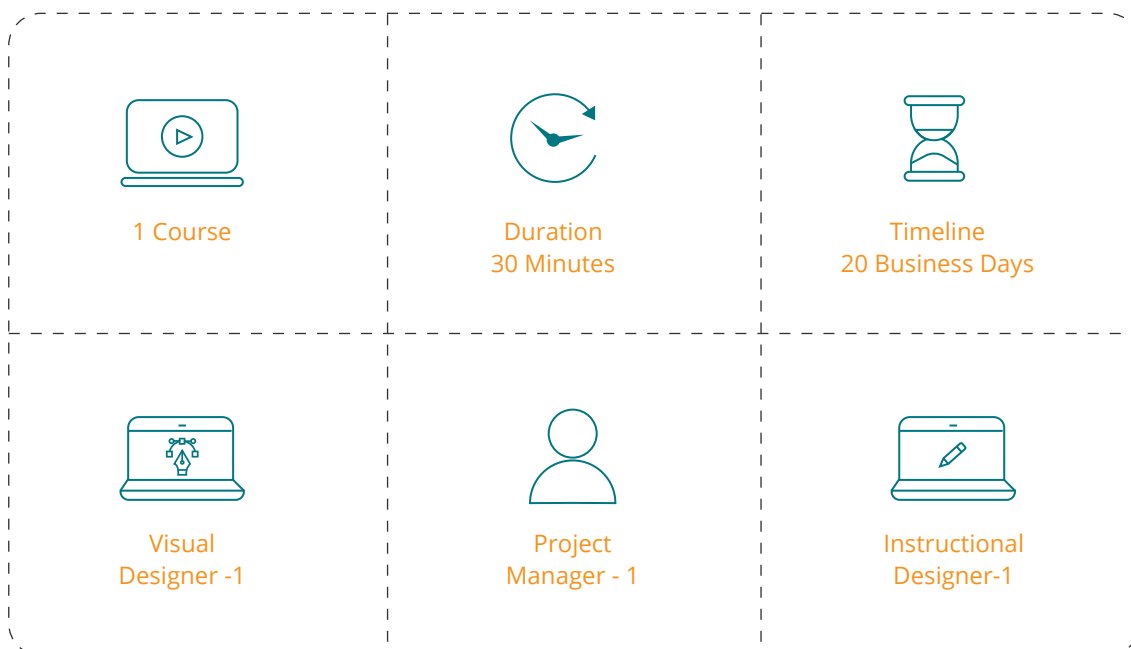
The Solution

The ID Team decided to go with a scenario-based learning model, which placed the learner in five to six different scenarios where the Quality Audit Team would interact with the employees. The learning program was modelled to incorporate the right response by the learner/employee in each scenario. With elaborate ILT-based content given by the client, Origin's ID team created an engaging storyboard with SME-support and once the storyboard was approved the eLearning program was created and deployed for the client.

The Impact

The timely completion and deployment of the eLearning solution meant that all employees were ready to face any questions posed by the Quality Audit Team and work continued seamlessly at the client's offices across the world without any delay or interruption. The client appreciated Origin's quick turn-around time and delivery of a high-quality eLearning program that exceeded their expectations and turned into a benchmark for their internal quality audit processes as well.

Graphical Representation of the Project



Contact us at

+1 817 917 1282

info@originlearning.com

www.originlearning.com